

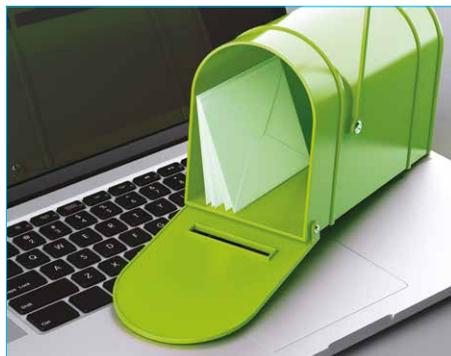


## Send Business Communications in Just a Few Clicks

Send one, ten or even thousands of letters directly from your computer in minutes with Neotouch by Quadient.

The Neotouch user-friendly online interface makes it easy and secure for you to send statements, invoices, reminder letters, personalised marketing communications and other important business correspondence.

Simply use your business or office applications to create your documents like you normally do. Then send them for processing using the Neotouch platform. We take care of the rest, from printing to envelope filling, to posting.



**A powerful web-based solution that handles the preparation and delivery of your business communications in just a few clicks!**

## Benefits of Neotouch



### Increase Productivity

Printing addresses, franking mail, folding and inserting large mail jobs can be very time consuming and make more work for your employees. With Neotouch, the mail preparation is all done for you, allowing you to focus on the more important tasks necessary to grow your business.



### Speed Up Invoicing Time

Do your invoices stack up, waiting to be sent out in a large batch at the end of the month? With Neotouch, you can send invoices as they are created so they reach your customers faster, meaning you'll receive payment sooner.



### Save Money

Neotouch allows you to save on postage costs by grouping your mail for the same recipient into a single envelope.



### Ensured Traceability

Each printed document processed by Neotouch is tracked with a unique identifier, which allows for real-time status of each individual piece of mail.



### Flexibility and Personalisation

With Neotouch, you can send a single document or a batch job of thousands. You can also personalise your documents by adding promotional inserts.



### Mail from Desktop Applications

Mail your documents from your business or office applications using a simple Internet connection. Instead of printing your documents on your office printer, you virtually print them with the Neotouch print driver. They are then sent to our state-of-the-art mail prep facility for assembly and mailing.

## Efficient and Secure

Each Neotouch production facility routes documents using a secure and completely automated process. The elimination of manual labour and human error allows for lower costs, guaranteed reliability and decreased delivery time.

### Flawless Security

Neotouch and its state-of-the-art production facilities provide the highest level of security and service:

- Data transfer by secure protocol (SSL) identical to that used for banking transactions
- 24/7 surveillance ensures operational continuity
- Electrical infrastructure with back-up generators
- Fire prevention measures

## Additional Services

### Send Via Email, Fax or Text

Neotouch can be a powerful platform for all your communication needs. It not only facilitates the preparation and delivery of your business-critical documents through traditional postal mail, but also allows you to send your documents via other media.

### Archive Your Documents Sent via Neotouch

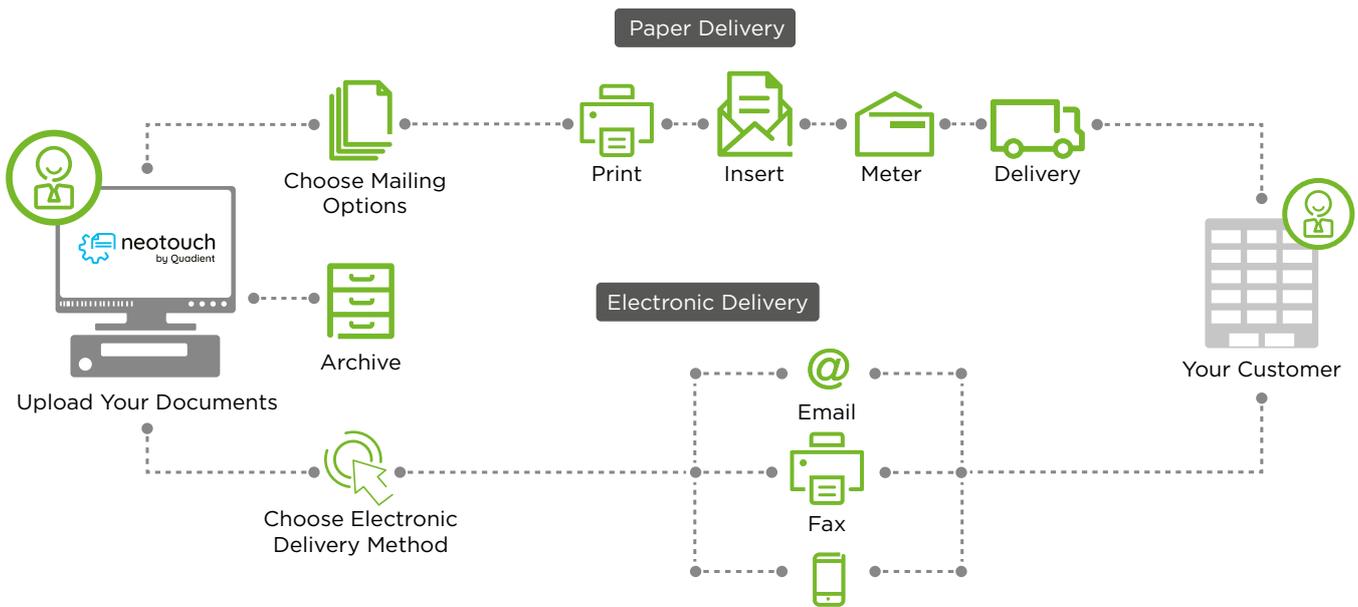
Neotouch offers the ability to archive all your documents in a secure and dedicated infrastructure, which are then easily retrievable via the user-friendly online interface.



### ISO 27001 Certified

Neotouch processes and procedures have been formally reviewed and certified to ensure controls and safeguards when hosting and processing customer data.

## Neotouch Communication Workflow



## About Quadient

Quadient is the driving force behind the world's most meaningful customer experiences. By focusing on four key solution areas including Customer Experience Management, Business Process Automation, Mail-related Solutions, and Parcel Locker Solutions, Quadient helps simplify the connection between people and what matters. Quadient supports hundreds of thousands of customers worldwide in their quest to create relevant, personalized connections and achieve customer experience excellence. Quadient is listed in compartment B of Euronext Paris (QDT) and belongs to the SBF 120 index.

For more information about Quadient, visit [quadient.com](http://quadient.com).