quadient
Because connections matter.

impress invoice

Multi-channel invoice delivery & payment for small-medium businesses.

Cash collection is critical for SMBs, but most don't have the luxury of large finance or collections teams. For most businesses, processing and delivering invoices is time-consuming, manual, error-prone, and expensive. It not only impacts Days Sales Outstanding (DSO) and customer satisfaction, but hinders productivity and employee engagement.

A user-friendly SaaS solution, Impress Invoice automates the preparation and multi-channel delivery of invoices in a secure and compliant way. The built-in electronic payment enablement feature makes it easy for your clients to pay right away, putting more cash in the bank faster.

Unlike any other solution on the market, Impress Invoice goes beyond automating invoice delivery and payment. It also automates the preparation and multi-channel delivery of important customer communications related to those business transactions, such as letters, contracts, and notifications.

BACKED BY THE EXPERTS
Gartner, Forrester, and Aspire

EXPERIENCE
A rich history of world-class leadership

PROVEN RESULTS
97% customer satisfaction rate

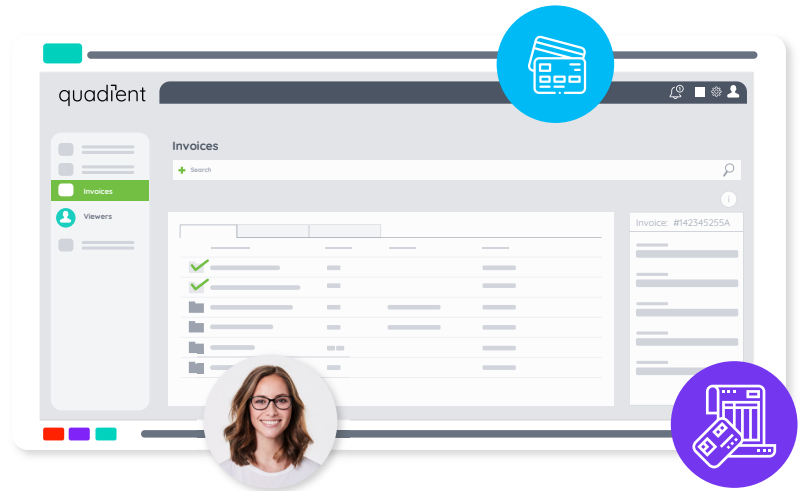**EXPERTISE**
8 billion personalized experiences annually

Processing paper invoices can cost as much as $20 per transaction.

MEET E-INVOICING REGULATIONS NOW AND IN THE FUTURE.

Several countries have announced e-invoicing mandates for business-to-government (B2G) and business-to-business (B2B) transactions, with many more poised to follow suit.

Impress Invoice is compliant with e-invoicing regulations in several countries.
It automatically delivers structured invoice data issued in XML format directly to your customer's accounts payable system or government platform (where mandated), saving countless person-hours and eliminating the risk of human error.

KEY CAPABILITIES

Automate and deliver invoices through your customers' preferred channels

- Traditional postal mail
- Email
- E-invoicing (XML for full regulatory compliance)
- Government e-invoicing platforms
- A secure web portal, personalized with your branding

Electronic payment capabilities make it easy for your customers to pay online.

Archive invoices according to local regulations for a full and compliant audit trail

Monitor and track delivery and payment status on one dashboard

Why choose Impress Invoice?

REDUCE DSO AND GET PAID FASTER

Reduce DSO by sending invoices – the moment they are issued – directly to your customers on their preferred channels, and providing an easy way for them to pay online. Electronic payments are highly secure, offer added convenience, and improve customer satisfaction.

SAVE TIME AND REDUCE INVOICE PROCESSING COSTS

Eliminate hours spent manually preparing, processing, and delivering invoices, so your employees can focus on higher-value tasks. By automating the preparation and delivery of your invoices electronically, you'll save thousands on postage and mailing supplies.

REDUCE ERRORS AND RISK

Manual processes are susceptible to human error. By automating your document workflow and delivering invoices electronically, you can rest assured that the right document(s) are sent to the right recipient(s) every time. Invoices are archived in the cloud according to local regulations, so you always remain in compliance.

IMPROVE CUSTOMER SATISFACTION

54% of consumers would buy more from a business that offers communication channels they prefer. Drive customer loyalty and engagement by ensuring your business-critical communications are delivered to your customers on the channel of their choice. The integrated online payment feature provides added customer convenience.

DELIVER MORE THAN JUST INVOICES.

Quadient Impress does much more than prepare, deliver, track, and archive invoices securely on your customers' preferred channels. It's the only solution on the market that also:

- Makes it easy to enhance your invoices with personalized marketing and branded messages from your accounting system

- Automates the preparation, delivery, and tracking of other business-critical communications such as notifications, letters, contracts, and more from one place.

You can even use Impress to outsource the preparation and delivery of some (or all) of your mail communications through our secure mail production facility, so you don't have to worry about it.

GET UP AND RUNNING FAST.

We know most small and medium-sized businesses have limited IT resources to spare. With Quadient Impress, there is no expensive IT development required, and it integrates seamlessly with your existing systems. You'll get up and running in just days with minimal to no IT involvement.

SMBs transforming to digital will have a competitive advantage

27% of SMBs are already modernizing back-office functions

Source: Aspire, "The State of CCM-CXM Transformation 2022".

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About Quadient®

Quadient is the driving force behind the world's most meaningful customer experiences. By focusing on three key solution areas including Intelligent Communication Automation, Parcel Locker Solutions and Mail-Related Solutions, Quadient helps simplify the connection between people and what matters. Quadient supports hundreds of thousands of customers worldwide in their quest to create relevant, personalized connections and achieve customer experience excellence. Quadient is listed in compartment B of Euronext Paris (QDT) and is part of the CAC® Mid & Small and EnterNext® Tech 40 indices.

For more information about Quadient, visit **www.quadient.com**