

iX Series Server Connection Instructions

iX-3/5H/5A/7

Automated Calls

To receive all of the benefits that E-Services offers, your postage meter should be permanently connected to a live analog telephone line or network connection (LAN) so that it can link to the E-Services Server automatically whenever required.

For Reporting Services, your postage meter will automatically connect to the E-Services Server at the end of each month to upload Accounting and postal category statistics. Your postage meter automatically initiates the automated call for our Ink Management Service when your Ink Cartridge reaches the low ink threshold.

Manual Calls

Manual calls allow you to connect to the E-Services Server in order to retrieve incoming information or to enable features and options on demand. To ensure that the pricing stored in your postage meter is accurate for the year, please complete a manual call to the E-Services Server to initiate the download of the Canada Post pricing file.

To initiate a manual call as a User for the IX-3/5H/5A/7

1. Press MENU and select the path: > Advanced Settings > E-Services > System Synchronization > Connect to Server > Ok

Your postage meter connects to the server and downloads any information that is waiting to be downloaded such as price files, slogans, feature upgrades etc.

2. Check your Mailbox for messages to confirm that your downloads have been completed.

To read messages as a User:

1. Log in as a User, then: Press MENU and type 8 or select the path: > Mailbox. (The Mailbox Screen appears.)

2. Select the message to read and press [OK].

3. Select Delete Message if you wish to erase the message after you have read it.

If you have questions, please contact us through our website at quadi⁷ent.com/en-CA/support or call us at 1-800-661-0200.