

INSPIRE
HEALTH
CHECK



quadi^{ent}
Because connections matter.

Quadient Professional Services Overview

As part of the Health Check package, a team of Quadient Professionals will assist you to:

- Assess the current status of your environment and applications to reveal technical concerns, upgrade opportunities and potential technology applications
- Assess your adoption roadmap sustainability
- Assess platform to ensure maximum stability, uptime and performance
- Assess developed applications and configurations against best practices, and report whether they have been architected to take advantage of existing standard features
- Deliver documented recommendations, including related actions plans, expected benefits and available engagement options such as direct execution or mentoring

**BACKED BY
THE EXPERTS**
Gartner, Forrester,
and Aspire



EXPERIENCE
A rich history
of world-class
leadership



PROVEN RESULTS
96% customer
satisfaction rate



EXPERTISE
8 billion personalized
experiences annually



The Quadient Inspire Health Check is designed to help you realize the full value of your investment in the Quadient platform and assist you in achieving your short to medium-term goals.

Why consider a Quadient Inspire Health Check?



Optimize and simplify your solution:

- ✓ Understand how product features released or improved after your solution was built might improve your solution
- ✓ Examine licensing and/or deployment options that could improve your solution



Improve performance:

- ✓ Increase throughput
- ✓ Faster processing
- ✓ Smaller spool files



Streamline your processes:

- ✓ Optimize your Inspire workflows through a review of best practices

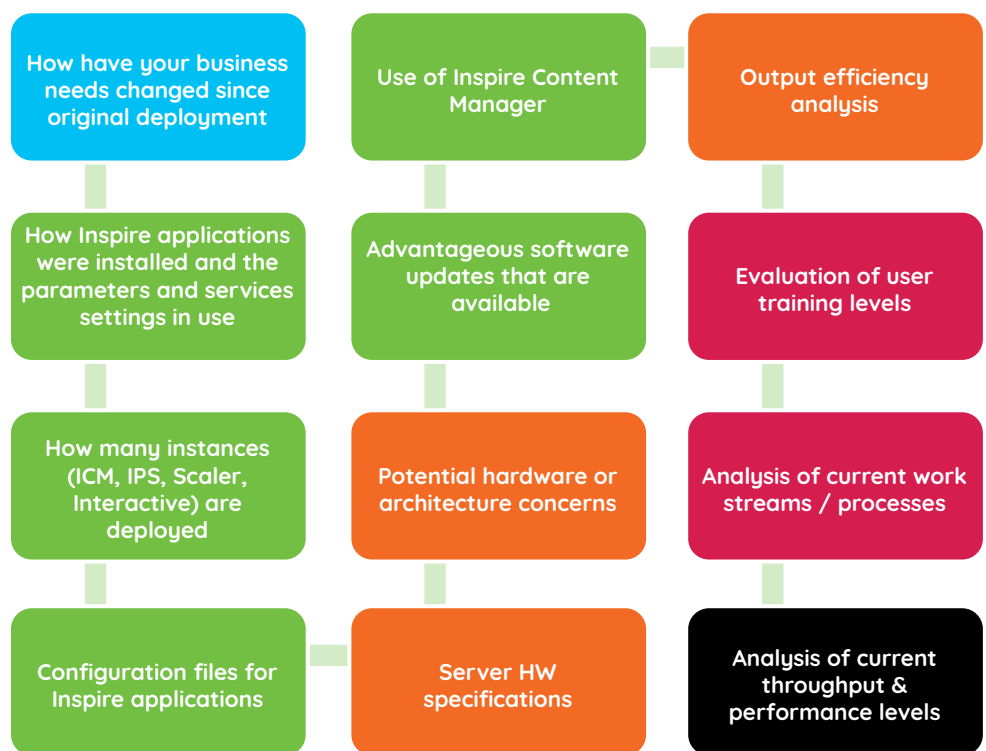


Upskill your people:

- ✓ Establish a training and certification plan
- ✓ Learn and implement Quadient best practices gathered from over 6,000 global customers

The Quadient® Inspire Health Check is designed to help you and your Customer Communications Management team better understand your current deployment, and how to best glean more value out of your current implementation. Our team looks at a combination of factors to analyze:

1. Your business needs (blue)
2. Current software implementation (green)
3. Current hardware implementation (orange)
4. Personnel and workflow (pink)
5. Overall system performance (black)



Scope of Work

The Quadient Inspire Health Check is broken down in the following deliverables:

	Research and preparation
	2 day Onsite review
	Offsite analysis, creation and review of recommendations
	Remote presentation of findings and high level view of timing and costs to implement the documented recommendations
Total Cost	\$10,000 fixed price (Travel expenses are extra)



About Quadient®

Quadient is the driving force behind the world's most meaningful customer experiences. By focusing on Customer Experience Management, Business Process Automation, Mail-related Solutions, and Parcel Locker Solutions, Quadient helps hundreds of thousands of customers worldwide simplify the connection between people and what matters. For more information about Quadient, visit quadient.com.