

End User License Agreement for Quadient Impress Automate (Automate EULA)

This End User License Agreement for Quadient Impress Automate (the “Automate EULA” or the “Agreement”) is made between QUADIENT CXM AG (formerly named QUADIENT Group AG), Oberer Gansbach 1, 9050 Appenzell, Switzerland, the licensor and owner of the Quadient Impress software products (“QUADIENT” or “Licensor”) and the customer as defined in the Customer Contract, (“You”, the “End User”, “Customer” or “Licensee”) (together, the “Parties”).

This Automate EULA shall govern and apply to the QUADIENT software product referred to as Quadient Impress Automate (formerly, OMS 500), including their respective modules and any accompanying printed materials and any "online" or electronic documentation defined as “Software”. This Agreement will also apply to any Software error corrections, Updates and Upgrades subsequently furnished by QUADIENT, unless such are accompanied by different license terms and conditions which will govern their use.

Please note, that the Quadient Impress Cloud Services are covered by a separate agreement referred to as Quadient Impress Cloud EULA.

Licensee warrants that all End Users shall accept and comply with the terms of this Automate EULA. All End Users accept and agree to be bound by the terms of this Agreement by downloading, installing, copying, accessing and/or using the Software, even if they are not a direct party to the Customer Contract.

The person accepting these terms on behalf of another person, company or other legal entity, represents and warrants that they have full authority to bind that person, company, or legal entity to these terms, and that they will make this EULA available to all End Users whom the Licensee has installed the Software for.

Licensee also acknowledges that the Software is (or may be) subject to export control laws and regulations, and represents that its authorized End Users are not citizens of an embargoed country or prohibited user under applicable export and anti-terrorism laws, regulations and lists.

The following contractual provisions apply to and comprise this Agreement:

1. The Customer Contract,
2. this Automate EULA and,
3. if opted into, the Services of QUADIENT’s Service Provider:



- (a) Exhibit 1 (DocuSign Special Terms and Conditions for DocuSign) and
- (b) DocuSign Master Services Agreement for Resell Customers, (found at: <https://www.docusign.com/company/terms-and-conditions/reseller>).

In the event of any conflict between or among these documents, the above order of precedence shall apply.

If any End User does NOT agree to the terms of this Automate EULA, the End User must:

- (1) **not download**, install, copy, access, or use the Software; and
- (2) **promptly uninstall and delete all copies** of the Software from the End User's systems.

1 License

1.1 Intellectual Property Rights

The Software is owned or licensed by QUADIENT, and is licensed to the Licensee, not sold. The Software, its structure, organization and code are valuable trade secrets of QUADIENT or its licensors and are protected by Intellectual Property Rights, including copyright and international treaty provisions. Furthermore, some of the integrated Third-Party Software components and Third-Party Services are protected by United States intellectual property laws, export controls and international treaty provisions and may be subject to additional terms and conditions as further described below.

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1.2 License Grant

Each License granted under this Agreement is subject to one or more of the following license parameters, as set forth in the Customer Contract, e.g. license type, authorized number of users, volume restrictions, territory limitations and enterprise restriction. Subject to, and in accordance with, the applicable licensing parameters set forth in this EULA and the Customer Contract, QUADIENT grants the Licensee a non-exclusive and non-transferable License (except under section 3.X3 below) to use the Software for which the Licensee or the End User has received the authorization to use, according to a valid Customer Contract in consideration of the Licensee's payment of the applicable fees.

Licensee may 1) use the Software up to the level of use specified in the Customer Contract, and 2) make and install a reasonable number of backup copies (which are generally not in productive use) of the Software as is necessary for the sole purpose of supporting business recovery and contingency planning for the agreed use. The terms of this EULA apply to each copy of the Software as well as every upgrade, modified version, update and addition thereof made available to Licensee.

In case of a Trial Version or Test Version of the Software, Licensee may use the specified Software only, and restricted to the timeframe that was explicitly authorized to evaluate, use or test such Software.

Licensee shall ensure that anyone who it authorizes to use the Software (accessed either locally or remotely) does so only for the licensed use and complies with the terms of this Agreement.

QUADIENT reserves the right to make changes, modifications and enhancements to the Software from time to time, including changes material to the function, operation or terms of the Software (a "Material Change"), provided that such Material Changes are notified to Licensee within a reasonable time but in any event not less than six (6) months in advance of a new GA Release of the Software.

1.3 License Restrictions

Except as otherwise expressly permitted in this Agreement or the applicable license terms, Licensee may not:

- use, copy, modify, or distribute the Software except as provided in this Agreement;
- reverse assemble, reverse compile, or otherwise translate the Software;
- modify or create any derivative works of any Software or Documentation;
- decompile, disassemble, reverse engineer, or otherwise attempt to derive the source code for any software, Software or component;
- redistribute, encumber, sell, rent, lease, sublicense the Software, except as expressly agreed and subject to the Customer Contract;
- install, host, download, operate or otherwise Use the Software on any Computer or in any virtual environment not owned or controlled by the Licensee, unless expressly and specifically agreed in a Customer Contract;
- encumber, abuse or use the Software inappropriately or for any purpose not agreed; and



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2.1 License Management

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According to the specific agreements in the License Schedule, the Licensee may make the Software available to its End Users by either (i) installing it directly onto a Computer, including a local license control through a QUADIENT authorized license mechanism; or (ii) via a shared file server that employs license metering through the Inspire License Manager or is controlled through another QUADIENT authorized license mechanism.



The respective tracking tools are implemented in the QUADIANT Software products, and an automated usage report can be produced via the QUADIANT License Manager.

2.2 "Per Instance" /"Per Seat" License

Under a "Per Instance / Per seat" license, Licensee shall be authorized to make available to run on the Computer(s) the defined Software (as set forth in the applicable License Schedule), by either:

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or

- via a shared file server that employs licensing metering through the Inspire License Manager, controlled through a QUADIANT authorized license mechanism.

License controls meter Software usage. End User is not permitted to launch or Use any Software if such Use would exceed the number of instances set forth in the applicable Customer Contract. Licensee agrees to maintain the above-mentioned License Manager's settings in such a way that the number of licenses in concurrent Use does not exceed the licensed instance number (i.e. the number set for License Manager will always be equal to or less than the number of instances licensed).

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At request of the Licensee, QUADIANT manages the administration of this service for the Licensee. If Licensee wishes to benefit from this service, then the Licensee shall order the service from QUADIANT, a QUADIANT Affiliate or authorized reseller, who will then provide the Licensee with an invoice for the service subscribed to (e.g. DocuSign access and the desired number of Envelopes). In this event, Licensee acknowledges that the DocuSign service is subject to, in addition, the terms and conditions of (a) Exhibit 1 (DocuSign Special Terms and Conditions for DocuSign) and (b) DocuSign Master Services Agreement for Resell Customers, (found at: <https://www.docusign.com/company/terms-and-conditions/reseller>), which are incorporated to this Automate EULA by reference.

3 Compliance

3.1 License Reports and Audit

Licensee is only allowed to use the software contained in the Software for which Licensee has paid the license Fee and for which Licensee has received the authorization to use the Software. Licensee shall maintain accurate records as necessary to verify compliance with this Agreement.



Licensee agrees to submit a full usage report to QUADIANT within fourteen (14) calendar days upon QUADIANT request. In case that Licensee's actual use exceeds the number of Licenses acquired, the additional Fees shall be due and payable to the licensor accordingly.

If Licensee does not provide the usage reports as requested and QUADIANT has reason to doubt compliant use of the Software, QUADIANT may conduct License audits to verify such compliance. Licensee agrees to provide QUADIANT with all records reasonably related to its use of the respective Software or service. The audit will strictly be confined to verification of Licensee's compliance with the terms of the Automate EULA and/or the Customer Contract.

All audits shall be conducted at QUADIANT's expense, unless the result establishes that the Licensee has underpaid QUADIANT by more than 5% of the amount actually due, in which case Licensee shall not only pay all amounts due, but also bear the expense of the audit. Any such audit shall be conducted: (i) upon reasonable prior notice to Licensee at a date and time to be agreed between the Parties in advance, (ii) during business hours of Licensee; (iii) shall not interrupt the normal business operations of Licensee; and (vi) in accordance with the relevant security and premises policies of Licensee.

3.2 Export Rules

Licensee agrees that the Software will not be shipped, transferred, or exported into any country or used in any manner prohibited by the United States Export Administration Act or any other applicable export laws, restrictions or regulations (collectively the "Export Laws"). In addition, if the Software is identified as an export controlled item under the Export Laws, Licensee represents and warrants, not to be a citizen of, or otherwise located within, an embargoed nation (per the US Export Administration Regulation Website) and not otherwise to be prohibited under the Export Laws from receiving the Software. All rights to use the Software are granted on condition that such rights are forfeited if Licensee fails to comply with the terms of this Agreement.

3.3 License Transfer

To the extent permitted by applicable mandatory law, Licensee may transfer the Software and all of Licensee's license rights and obligations to another party only with prior written consent of QUADIANT. Such consent shall not be unreasonably withheld.

Whenever Licensee transfers the Software, Licensee must uninstall and delete the Software from Licensee's system, destroy any and all copies and may not continue to use the Software or any copy of it accordingly.

If Licensee transfers the Software, Licensee shall ensure that the acquiring party agrees to the terms of this EULA and notify QUADIANT of the Software transfer in writing.

Licensee's notice shall include the following documents:

1. Confirmation of transfer and acceptance of the EULA by the acquiring party,



2. Licensee's respective Customer Contract or License Schedule to verify Licensee's valid License,
3. Exact information to which extent Licensee's license count is cancelled by the transfer respectively, and
4. Confirmation that Licensee has de-installed and deleted the Software respectively according to Licensee's transfer.

3.4 Appropriate Use

Licensee shall not use any Software to knowingly : (i) send spam or otherwise duplicative or unsolicited messages in violation of applicable laws; (ii) send, use or store infringing, obscene, threatening, libelous, or otherwise unlawful or tortuous material, including material harmful to children or in violation of third-party rights; (iii) send, use or store material containing software viruses, worms, Trojan horses or other harmful computer code, files, scripts, agents or programs; (iv) interfere with or disrupt the integrity or performance of the Software or the data contained therein; (v) commit any act that is detrimental to the good name and standing of QUADIENT; or (vi) attempt to gain unauthorized access to a Software or its related systems or networks.

4 Warranty, IP Indemnification and Liability

4.1 Limited Warranty

- a) Provided that Licensee has paid the applicable license Fee, QUADIENT warrants that for a period of ninety (90) days from the date of delivery from QUADIENT ("Warranty Period"), that the Software substantially conforms to its published specifications, and that the media on which the Software is furnished will be free of defects in materials and workmanship under normal use. QUADIENT does not warrant that the Software is error-free or will operate without interruption. If mandatory applicable law requires certain mandatory warranties that would exceed this limited warranty with respect to the Software, all such warranties are limited to the maximum extent possible under such mandatory applicable law.
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4.2 Sole and Exclusive Remedy

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Licensee acknowledges that this remedy is the sole and exclusive remedy available to Licensee for breach of expressed or implied warranties with respect to the Software and related Documentation.

4.3 Intellectual Property Indemnification

QUADIENT will defend, at its own expense, and hold Licensee harmless against any legal action brought against Licensee based on a claim that the Software infringes an Intellectual Property Right of a third party, and QUADIENT will pay any final judgment against Licensee in any such action attributable to any such claim or incurred by Licensee through settlement of such claim.

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Should the Software or any part thereof become, or in QUADIENT's opinion be likely to become, the subject of any such infringement claim, Licensee shall permit QUADIENT, at QUADIENT's option and



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However, all such defense and payments of final judgment are subject to the conditions that Licensee must: (i) notify QUADIENT promptly in writing of such claim, (ii) permit QUADIENT to have sole control of the defense, compromise or settlement of such claim, including any appeals, and (iii) reasonably cooperate with QUADIENT in the defense or settlement of such claim. QUADIENT will pay those costs, damages or reasonable attorney's fees incurred by Licensee in connection with such action or claim, but shall only pay Licensee's legal fees which were incurred by Licensee after Licensee gave QUADIENT notice of the claim and before QUADIENT assumed control of the defense up to the agreed liability and infringement cap.

QUADIENT shall have no obligation or liability for any claim pursuant to this Section to the extent arising from: (i) the combinations, operation, or use of the Software supplied under this Agreement with any product, device, or software not supplied by QUADIENT to the extent the combination creates the infringement; (ii) the unauthorized alteration or modification by Licensee of the Software, or (iii) QUADIENT's compliance with Licensee's designs, specifications, requests, or instructions pursuant to an engagement with QUADIENT relating to the Software to the extent the claim of infringement is based on the foregoing.

THE FOREGOING IS QUADIENT'S SOLE OBLIGATION AND LICENSEE'S EXCLUSIVE REMEDY WITH RESPECT TO INTELLECTUAL PROPERTY INDEMNIFICATION.

4.4 Limitation of Liability

IN ANY CASE, THE PARTIES AGREE THAT TO THE EXTENT PERMITTED BY APPLICABLE LAW, QUADIENT'S ENTIRE LIABILITY AND INDEMNITY UNDER ANY PROVISION OF THIS AGREEMENT FOR ANY CLAIM OR LEGAL ACTION IRRESPECTIVE OF ITS NATURE, SHALL NOT EXCEED IN AGGREGATE THE SUM OF THE LICENSE FEES PAID BY LICENSEE FOR THE RESPECTIVE SOFTWARE TO WHICH THE CLAIM RELATES IN THE PRIOR TWELVE (12) MONTHS TO THE CLAIM BEING MADE, NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY. THIS LIMITATION OF LIABILITY SHALL NOT APPLY TO DEATH OR BODILY HARM CAUSED BY THE NEGLIGENCE OF QUADIENT AND TO THE EXTENT APPLICABLE LAW PROHIBITS THE LIMITATION OF CERTAIN LIABILITIES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL QUADIENT OR ITS AFFILIATES OR DISTRIBUTORS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES HOWEVER CAUSED AND REGARDLESS OF THE THEORY OF LIABILITY ARISING OUT OF OR THE INABILITY TO USE THE SOFTWARE EVEN IF ADVISED OF THE POSSIBILITY THEREOF, AND REGARDLESS OF THE LEGAL OR EQUITABLE THEORY (CONTRACT, TORT OR OTHERWISE) UPON WHICH THE CLAIM IS BASED.



5 Professional Services, Maintenance and Support

Supplementing the License, Licensee can obtain professional services or maintenance and support services under a separate agreement from either one of QUADIENT's worldwide Affiliates or from an authorized QUADIENT business partner company.

6 Mutual Confidentiality

Each party acknowledges and agrees that any and all proprietary information labelled as "confidential" or which a reasonable person would know constitutes proprietary information, including but not limited to, business plans, financial reports, customer lists and other customer information, descriptions of manufacturing processes, and product development and marketing plans emanating from the other party's business in any form shall be "Confidential Information", and each party agrees that it will not, during or after the term of this Agreement, permit the duplication, use, or disclosure of any such Confidential Information to any person (other than an employee, agent or representative of the other party who must have such information for the performance of its obligations hereunder or in the execution of the duties of his or her employment), unless such duplication, use or disclosure is specifically authorized by the other party in writing. Licensee agrees that QUADIENT shall expressly be entitled to disclose Confidential Information provided by Licensee to its own employees, agents or representatives as well as to its parent companies and QUADIENT Affiliates. Such aforesaid disclosure shall always be confined to the extent that it is reasonably required in order to fulfil QUADIENT's obligations under this Agreement.

7 Term and Termination

This Agreement shall be effective for the term of the License grant according to the licensing scheme chosen and as set out in the applicable License Schedule or Customer Contract as the applicable "License Term", unless prior terminated by either Party.

Upon termination of a License, Licensee must immediately uninstall and delete the Software, and destroy all accompanying Documentation and all copies thereof (including copies stored in computer memory).

8 Miscellaneous

8.1 Nothing in this Agreement affects any statutory rights of consumers that cannot be waived or limited by contract.



8.2 In the event that any provision of this Agreement is held to be invalid or unenforceable, the remaining provisions of this Agreement remain in full force and effect.

8.3 Licensee agrees to comply with all applicable export and import laws and regulations, including the US Export Regulations.

8.4 Licensee agrees to allow QUADIENT and its Affiliates to store and use Licensee's contact information, including names, phone numbers, and e-mail addresses, anywhere they do business. Such information will be processed and used in connection with our business relationship, and may be provided to Affiliates, contractors and authorized business partners of QUADIENT for uses consistent with their collective business activities, including communicating with Licensee (for example, for processing orders, for promotions, and for market research).

9 Governing Law and Legal Venue

This Agreement is construed under the Laws of Switzerland, excluding provisions on conflict of laws and also expressly excluding the U.N. Convention of Contracts for the Sale of International Goods. Any dispute, controversy or claim arising under, out of or relating to this Agreement and any subsequent amendments of this Agreement, including, without limitation, its formation, validity, binding effect, interpretation, performance, breach or termination, as well as non-contractual claims, shall be referred to and finally determined by arbitration in accordance with the WIPO Expedited Arbitration Rules. The place of arbitration shall be Zurich, Switzerland. The language to be used in the arbitral proceedings shall be English.



10 Definitions

The following terms used in this Agreement shall have the following meaning:

- **“Affiliate”** means a legal entity owned by, owning to or under common ownership of either party (in QUADIENT case, including the entities of the Neopost Group), whereby ownership shall be defined as holding a financial interest of at least 51% of shares or capital;
- **“Authorized Users”** means those End Users who are employed or otherwise working for Licensee to the extent such individuals are specifically identified by Licensee when configuring the Service Provider-Services;
- **“Computer”** means one central processing unit (CPU) that accepts information in digital or similar form and manipulates it for a specific result based on a sequence of instructions - for license counting, a virtual machine (computer operating system (guest) running in emulated hardware within a host operating system) is considered to be the equivalent of a physical machine;
- **“Concurrent Users”**, shall mean a defined number of End Users that may access or use the Software at the same time;
- **“Customer Contract”** means an individually agreed and duly signed commercial agreement between Licensee and a QUADIENT Affiliate, or authorized business partner company, that refers to the applicable EULA and contains some sort of License Schedule;
- **“Documentation”** means any published documentation related to the Software as provided by QUADIENT in any form, including any specifications, user manuals, system manuals, operating manuals, programming manuals, physical planning guides and set up or installation guides, if available;
- **“End User”** means any person, program, process, product, or hardware which uses any functionality of the Software; it shall also mean Licensee’s employees, representatives, consultants, contractors or agents who are authorized to use the Software under a valid License and have been supplied user identifications and passwords by Licensee (or by QUADIENT at Licensee’s request);
- **“Envelope”** means an electronic record provided by the Service Provider containing electronic documents consisting of a single page or a group of pages of data uploaded to the Program, as may be further described in the applicable Customer Contract.
- **“Fees”** means the Fees and charges payable by Licensee in respect of the License as specified in the applicable License Schedule and/or Customer Contract;
- **“GA Release”** means any generally available and publicly released version of QUADIENT Software;
- **“Inspire License Manager”** means the QUADIENT license management software, measuring Licensee’s Use of the Software in order to ensure its compliance with the mutually agreed extent of Usage.
- **“Instance”** means one loaded code of the Software to run one thread at a time, no matter whether running on a single or multiprocessor Computer;



- **“Intellectual Property Rights”** means unpatented inventions, patent applications, patents, design rights, copyrights, trademarks, service marks, trade names, domain name rights, mask work rights, know-how and other trade secret rights, and all other intellectual property rights, derivatives thereof, and forms of protection of a similar nature anywhere in the world;
- **“License”** means the use rights for the Software granted to the Licensee for its End Users under this Agreement;
- **“Licensee”** means the person, organization, company or other legal entity entering into the Customer Contract with QUADIENT, who acquires the Software for use, and not for distribution or resale to third parties;
- **“License Schedule”** means the document in which the commercial details of the Licenses are agreed between the Parties. The License Schedule may be a Customer Contract in itself or an integrated part thereof;
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- **“Open Source Software”** means Third-Party Software available without charge for use, modification or distribution as licensed under a separate open source software license;
- **“Quadient Impress Cloud Service(s)”** means QUADIENT's online Services as described in the relevant product data sheet(s);
- **“Seat”** means a workstation or terminal that can be operated by one End User at a time;
- **“Service Provider”** means the licensor's subcontractor DocuSign Inc., 221 Main Street, Suite 1000, San Francisco, CA 94105, USA;
- **“Software”** means the software referred to as Quadient Impress Automate (formerly, OMS 500) as set forth in the applicable License Schedule as supplied by QUADIENT or its suppliers or authorized business partners, and associated printed materials and corresponding online or electronic Documentation;
- **“Third-Party Software”** or **“Third-Party Services”** means any third-party software or service components used in connection with the Software, such as, for example, Adobe PDF Library technology, Datalogics Software, Open Source Software etc. held under license directly or indirectly by QUADIENT for direct or indirect distribution to Authorized Users and related Documentation, and any Updates and Upgrades, modified versions, additions, and copies thereof;
- **“Trial Version”** or **“Test Version”** means a version of the Software identified as the case may be, as Beta or non-GA version, Custom Version, Trial Version, Test Version, FMAP version, Code Samples or similar, to be used only to review and evaluate the Software for a limited specific time period and under special conditions as determined and communicated by QUADIENT;
- **“Updates and Upgrades”** means any updates or upgrades or new releases of the Software made available by QUADIENT to the Licensee as part of maintenance services under the terms of this Agreement and the applicable Maintenance Service Level Agreement thereto;
- **“Use”** means to access, install, download, copy or otherwise benefit from the functionality of the Software in accordance with the Documentation and as set forth in this Agreement;



Exhibit 1. DocuSign Special Terms and Conditions

1. If Licensee opts to make use of the DocuSign Services, the following terms and conditions apply to Licensee and all Authorized Users.

QUADIENT has to ensure towards Service Provider DocuSign that any Customer to whom it Resells the Products and Subscription Services has agreed to be bound by the DocuSign Terms and Conditions for Reseller Customers, available at <http://www.docusign.com/company/terms-and-conditions/reseller>. Upon request, QUADIENT will need to provide DocuSign with reasonable evidence that each Licensee has agreed to such terms.

If Licensee uses the DocuSign Services, Licensee hereby acknowledge and agree to these Special Terms and Conditions in addition to the QIA EULA.

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 - 2.1. The Customer Contract may not order a subscription for DocuSign with a term that exceeds three years.
 - 2.2. Licensees may only send Envelopes from within Quadient Impress Automate. Licensee acknowledges and agrees that they are subscribing to a limited-capability, limited-use license of the Subscription Service that is only for use in conjunction with the Integrated Product.
3. Maintenance and Support
 - 3.1. Tier 1, 2, and 3 Support Definitions
 - Tier 1 includes basic customer service and support, such as providing general product, purchase information and responding to basic questions about product functions (such as logging in and basics about sending an envelope).
 - Tier 2 includes advanced product information and support, such as responding to Tier 1 calls that cannot be resolved or need additional assistance.
 - Tier 3 includes Subscription Services customization, error and “bug” fixes and responses to other Subscription Services product malfunctions, and all other technical support and service that cannot be resolved using Tier 1 or 2 support, or as otherwise mutually agreed upon by the parties in writing.
 - 3.2 Once an issue is found, it should be reported to QUADIENT technical support team which is responsible for Tier 1 Support. The Licensee should send an error message including the date and approximate time the error took place (include time zone), what were the steps that resulted in the error, and any other relevant data. In any event, passwords should NOT be passed or included in data files.
 - 3.3 If the issue is not fixed, the Licensee must provide all issue information to enable QUADIENT to reproduce this for Tier 2 and 3, in particular where possible: (a) if there is an environmental problem such as invalid login/password/integrator key or missing information, (b) if the envelope was successfully created by going to the Manage Tab in the DocuSign Member Console and looking



in the Sent folder, (c) allowing necessary steps to reproduce the error condition to capture all details from the logs about the envelope creation and any error messages. If the issue is with DocuSign Connect publishing, ensure the credentials and configuration have not changed or reset to proper settings if necessary; (d) reviewing the connect logs, ensuring that logging is enabled for the Licensee's account.

3.4 Post Termination Service Continuity. In the event of expiration or termination of this Automate EULA ("Expiration"), QUADIENT shall continue to provide service and support for the Licensee using Quadient Impress Automate as of the date of Expiration that have a subscription that continues beyond the Expiration (the "Service Continuity"), provided that the Service Continuity will only apply up to the termination or expiration of such Licensee subscription.

4. Data Protection Agreement

In the event that the Customer Contract includes DocuSign Services, the following data protection agreement shall apply: <https://www.docusign.com/company/terms-and-conditions/schedule-docusign-signature/attachment-data-protection>